

## **Community FIRST/AFAP**

### **Active Issues**

- 1) This is the list of issues that are currently in an “Active” status broken down by organization. The issues were obtained through quarterly focus groups and the annual AFAP conference. The issues have recommendations given by the customer, and responses given by the appropriate directorate.
- 2) Directorates are requested to look at the issues assigned to them. Issues are to be worked by the responsible organizations or directorates on Fort Sill. Directorates should identify issues requiring resources not within their capabilities. All other issues that can be resolved as time and resources permit will be presented in the response section. Response should be given to the Customer Service Officer (CSO). The CSO will then update the issue log before the next Installation Action Council (IAC).
- 3) Active issues are brought before the IAC on a quarterly basis. An active is an issue that has not be resolved. This issue is to be presented as an information brief to the IAC council. The IAC council will vote to accept, modify or decline the issue.

#### **4) Issues**

a. **Army and Air Force Exchange Services**

No Active Issues at this time

b. **Civilian Personnel Advisory Center (CPAC)**

No Active Issues at this time

c. **Commissary**

No Active Issues at this time

d. **Defense Military Pay Office (DMPO)**

No Active Issues at this time

e. **Dental Activity (DENTAC)**

No Active Issues at this time

f. **Directorate of Logistics (DOL)**

No Active Issue at this time

g. **Directorate of Emergency Services (DES)**

No Active Issues at this time

h. **Directorate of Family Morale, Welfare and Recreation (DFMWR)**

09-004

ISSUE 1: Entertainment for Soldiers under 21

Currently there is not enough entertainment for Soldiers under the age of 21 on Fort Sill. There are several Soldiers who live on Fort Sill and are under the age of 21 who are not offered the same amount of entertainment as those that are over the age of 21. Due to the lack of entertainment options for these Soldiers they feel left out and disconnected from the military community.

**Recommendation:**

1. Have more entertainment for Soldiers under the age of 21 on Fort Sill.
2. Make sure all entertainment options for Soldiers are well published and advertised.

**Response:**

1. New construction of a dance club is probably not in the mix, however, in FY10, MWR is in the MILCON to completely renovate the existing Rec Plex into a state-of the-art Warrior Zone which will include a dance capability along with many other modern amenities.

2. MWR Marketing attempts to publicize and market all our events in all media available.

**09 October 09 Update-**

**POC Brenda Spencer-Ragland**

A plan is in place to complete a Warriors Zone in FY11. Analysis is complete, project approved and pending funding. LETRA and outdoor recreation continue to be aggressive in programming events appropriate for all ages.

**09 March 10 Update-**

**POC Brenda Spencer-Ragland**

As well, Golf, Bowling and the Impact Zone are great locations for our young Soldiers to enjoy recreation opportunities. Our Installation BOSS program coordinates a number of events for young Soldiers and Families

**02 July 10 Update –**

**POC Brenda Spencer-Ragland**

MWR Marketing has created and maintains a Facebook page to publish and market MWR sponsored events. MWR continues to provide a variety of entertainment opportunities. The Impact Zone has hosted several Ultimate Fighting Championships (UFC) pay-per-view matches for free. Recreations has trips like the Whitewater Rafting and Pikes Peak – Fort Carson, CO scheduled and offered.

**15 July 10 Update**

**Warrior Zone has been moved to FY12**

**Status: Active (FY 09) – Being worked by Directorate**

**09-68**

**ISSUE 2: Funding for Family Readiness Groups (FRGs)**

The FRGs are not funded for events, social activities, or refreshments. FRGs are spending more time raising money for the unit from their own Soldiers and Families rather than serving their intended purposes. Funding FRGs will alleviate the burden of fundraising within the unit.

**RECOMMENDATION:**

1. Fund FRG events, to include meetings, social activities and refreshments.

**Response**

FRGs are established as official Army entities to provide activities and support that enhance the flow of information, increase resiliency of unit Soldiers and families, provide practical tools for adjusting to military deployments and separations, and enhance the well-being and esprit de corps within the unit. Funding comes from the unit commander's appropriated funds, and the commander should project budget needs, request funds, and discuss funding guidance with the chain of command. FRG mission activities which are funded with appropriated funds must abide by all laws and regulations. Currently, DOD and Army guidance do not allow appropriated funds to be used for FRG social activities. Likewise, FRGs are not an MWR program and cannot be funded with nonappropriated fund dollars. FRGs are allowed to host fundraising opportunities to earn FRG informal funds to support their social activities. They may also accept UNSOLICITED donations, with SJA concurrence, to add to their available funds.

**Update – 2 July 2010**The active AFAP issue #660 Supplemental Mission Funds for Reserve Component (RC) FRGs is completed after the 30 June 2010 GOSC. This issue will remain open until further guidance has been provided.

**(4<sup>th</sup> QTR , AFAP) (FY 09)**

**Status: Active**

**10-005**

**Issue 3: Signatures for the FRG Fundraiser form**

The Family Readiness Group fund raiser form has too many signatures and takes too long to be approved. The current form requires 30 days to get approval for a fund raiser. This time restraint often places unnecessary strain on the FRGs to plan far into the future. Often due to restraints, groups may ignore the form approval, find loop holes around the form, or just perform the fundraiser and ask for forgiveness. Reducing the time for approval will allow FRGs to plan more efficiently, and stay within the correct guidelines.

**Recommendations:**

1. Reduce the number of signatures required for approval.
2. Education FRsAs and Commanders on Fundraising requirements

3. Create checklist for ONE individual to use for approval
4. Have a one stop area for all required signatures.

### **Response**

Current fundraising forms are part of the Fort Sill regulation governing fundraising and comply with higher regulatory guidance. The amount of signatures required varies according to type event requested. Likewise, the processing time for each fundraising request also varies depending on type of event requested. Not every request requires 30 days to process, and not every request needs a signature on every line. The average processing time for a fundraiser, after receipt in the MWR Programs Office, is 12 days. The Fort Sill fundraising forms are being automated and made available on line for input and required staffing. Anticipated date of electronic release is 15 Apr 10. Finally, classes on FRG fundraising are given frequently to FRGs/coffee groups, Soldier units, etc. If you would like to schedule a class to further educate your group on the fundraising process, please call 442-3113. We have great tips to help your fundraising request process move smoothly and quickly.

02 July 10 – Update

POC Brenda Spencer-Ragland

Online versions of the Fort Sill FRG fundraising form has been created, approved, and forwarded to DHR to be built into the system. Anticipated date of electronic release is 10 Jul 10.

**(1<sup>st</sup> QTR , Family Member Focus Group) (FY 10)**

**Status: Active**

**i. Directorate of Human Resources (DHR)**

No Active Issues at this time

**j. Network (NEC)**

No Active Issues at this time

**k. Directorate of Plans, Training, Mobilization, and Security (DPTMS)**

No Active Issues at this time

**l. Directorate of Public Works (DPW)**

**09-073**

**Issue 1: Traffic delays at Sheridan and Mow-Way**

Traffic turning right onto Mow-Way from Sheridan to reach the shoppette is delayed due to no turning lane. Waiting for a red light to turn green and then the waiting for the traffic to continue through the light causes a backup of vehicles wanting to turn onto Mow-Way. This is prevalent during the high traffic hours of 0500-0600, 0700-0900, 1130-1300, and 1630-1730. This traffic jam causes a safety issues to Soldiers and Families as they try to use this intersection.

**Recommendations:**

1. Add right hand turn lane on Sheridan heading towards the Shoppette to relieve traffic tension and decrease the time spent waiting at the light.

**Recommendations:**

We are currently prioritizing the intersections to improve based on the increased traffic due to growth. MowWay Road is a key artery that needs to be increased and the intersection in question is part of that project. There are many factors that also need to be considered to include the new ACP configuration, the Shoppette expansion, utility corridors, etc. We are looking to complete the MowWay Road project for funding in the FY11 capital improvement strategy.

**(4<sup>th</sup> QTR, AFAP) (FY 09)**

**Status: Active**

**09-088**

**ISSUE 2: Insufficient Parking throughout Main Post**

There are not enough parking spaces to accommodate the number of cars on main post. Due to insufficient parking areas, drivers are parking illegally. This causes blind spots, traffic hazards, traffic congestion and loss of productivity, further affecting overall daily operations.

**Recommendation:**

1. Establish multiple overflow parking areas throughout Fort Sill.

**Response:**

Parking is a challenge we continue to look for solutions to resolve. Land availability in the right areas is always a challenge. As new projects are designed we look to increase parking capacity. In particular the Fire Bde Complex project to rework the motor pool area will provide increased parking. This project is in the FY12 program at this time pending approval and appropriations by Congress.

**(4<sup>th</sup> QTR, AFAP) (FY 09)**

**Status: Active**

**10-004**

**Issue 4: Sheridan Road Walking Bridge**

Sheridan Road has unsafe walking conditions for pedestrians trying to get to the Polo Field for events. Road Guards are used at night with small light to control traffic. Families with strollers or wheel chairs have a difficult time crossing the gravel area. Having a walking bridge that connects the museum to the polo field will increase the number of families attending the function on the polo field. It will allow traffic to continue to flow with having a Road guard monitoring the area. A walking bridge will also connect the community.

**Recommendation:**

**1. Construct a walking bridge between the Polo Field and the museum.**

**Response:**

A work order has been created for this project and it has been placed on the installation capital investment strategy. The project will compete for priority and funding at the Jun 10 Real Property Planning Board (1<sup>st</sup> QTR , Family Member Focus Group) (FY 10)

**m. Garrison**

No Active Issues at this time

**n. Installation Safety Office (ISO)**

No Active Issues at this time

**o. Picerne Housing**

No Active Issues at this time

**p. Public Affairs Office (PAO)**

No Active Issues at this time

**q. Reynolds Army Community Hospital (RACH)**

No Active Issues

**r. Soldier and Family Center**

*No Active Issues at this time*